



VIRTUAL ASSISTANT SERVICES

An Assistant That Cares

WWW.RAPIDRCMSOLUTIONS.COM

WHAT IS IT?

Virtual assistants help doctors in achieving work-life balance by taking care of both personal and professional needs. Let's look at a brief of how virtual assistants help healthcare providers:



7/10



7 in 10 doctors say VA's will change the way physicians interact.

80%



80% say VA's help doctors in managing the patient scheduling procedure.

73%



73% tell VA's improve health care by coordinating between multiple caregivers.

65%



65% say VA's aid them to provide more accurate, timely information to support care.



Our Virtual Assistant provide the concierge level of service your patients deserve & can play various roles in medical practice, improving the patient experience and freeing medical providers of non-clinical responsibilities.

CHALLENGES FACED BY A HEALTHCARE PROVIDER



MEDICAL SCRIBE

- Real-time and/or offline medical charting
- Medical documentation management
- Ensures medical documentation compliance
- Updates patient's health information
- Patient's medical history verification
- Research the information provider requests
- Patient Insurance verification

MEDICAL ASSISTANT

- Scheduling Appointments & Consultation
- Addressing patient general inquiries
- Patient insurance verification
- Taking phone calls
- Patient follow-ups
- Prescription Re-fills
- Inventory management

CONTACT US FOR MORE INFORMATION



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